

Frequently Asked Questions

When does registration start and what time does camp end this year?

Registration will be from **1:30-3:30 PM Monday** of your week of camp. Your group will be assigned a **specific check in time**. Please know your group's check in time prior to arrival.

Dismissal on Friday is 11:00 AM.

How Do I Make Payment?

IMPORTANT: You must pay your local church for camp. **Please make sure you work out with your church or summer camp program leader the amount of payment due and when it is due to your church.**

What is the Dress Code?

Camp Crestwood DRESS CODE POLICY:

Camp Crestwood is a Christian camp; therefore, I am expected to dress appropriately at all times. Clothing with alcohol, tobacco, satanic, and sexual slogans are not allowed. Shirts with secular music groups on them are not allowed. Undergarments should never be in public view. Tight clothing is not allowed. No spandex/yoga pants/leggings (unless shirt covers past rear), short shorts, and other clothing that could be deemed immodest are not allowed. Half shirts or spaghetti straps will not be allowed. Shoes and shirt must be worn at all times.

What is the refund policy for Camp Crestwood?

Because food and supplies have been ordered based on the number of registered campers, **NO REFUNDS** are available for cancellations within **ONE WEEK** of the start of camp.

Cancellations 30+ days in advance: Refund minus a \$25 processing fee.

Cancellations 8-29 days in advance: Refund minus a \$75.00 cancellation fee.

Cancellations 0-7 days in advance: No Refund

Can I have my cell phone at Camp Crestwood?

Because cell phones are a major distraction, we do not allow cell phones outside of the dorms. We strongly discourage campers from bringing phones to camp. Phones must be kept in the dorms and put away at all times. Camp Crestwood is not responsible for lost, stolen, or damaged cell phones.

Can I come visit my child while he/she is at camp?

No. For the safety of our campers, our camps are closed to individuals not registered

as a campers or staff. All of our adult volunteers are required to fill out an application, provide references, and complete a background check.

Can I come pick my child up for activities and bring them back to camp each day?

We understand that campers have full schedules and many overlapping activities. However, we do not allow campers to come and go during the camp week. If you must pick your child up earlier than Day 4's dismissal, please contact our office and we will arrange for their early departure. Please understand, once a camper leaves camp they may not return.*

*Exceptions may be made for a medical emergency or a longstanding medical appointment.

Can I send packages or mail to my camper or counselor?

Yes! We welcome packages and mail and we have mail call every day. Please send it to: **PO Box 959, Crestwood, KY 40014** with your camper/counselor's name clearly marked.

*Please note: We are not responsible for lost mail or mail that arrives post-camp.

Does my child need extra money outside of the camper registration fee?

Breakfast, lunch, and dinner are provided in the camper registration fee. If your child would like to purchase snacks outside of the three provided meals, you may send money for those expenses. We also have camp shirts available for purchase in the camp store.

What are Manna Bucks?

We provide a camp bank for Kids Camp only, where campers can exchange cash for Manna Bucks. Campers check out their Manna Bucks from the bank each time the concession stand/camp store is open and can return it to the bank for safekeeping. This is not mandatory. Campers may use cash if they prefer. Any money left on Manna Cards at the end of the week will be cashed out and returned to the camper. **However, if your child loses his or her card or does not return it to the bank, we cannot give cash for no card. Camp Crestwood is not responsible for lost Manna Bucks.**

What team color will my camper be on?

Campers will be split into teams and teams will have a team spirit day. You are encouraged to bring t-shirts, accessories, face paint, etc. in your team color. The team colors will be posted on our website: www.kyagyouth.org/camps and on the Kentucky Youth Ministries Facebook page: <https://www.facebook.com/kyagyouth> a few days prior to the start of their week of camp. Please do not contact the office for this information; it will be posted.